

Tuesday, July 13, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

**In a few short words, please expand on your rating.**

You would have got a 10, just let me know when you're doing repairs in the future

**Name**

**Property Address**

Tuesday, July 13, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

**In a few short words, please expand on your rating.**

I have been a very satisfied client! I'm pleased with your customer service and the client renting my home.

**Please share with us what you feel we could be doing better as your property management company.**

Offer the option at the end of each year for PAPER tax documents versus electronic. It makes tax filing easier.

**Name**

**Property Address**

Tuesday, July 13, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Nice not to worry about this townhome.

Please share with us what you feel we could be doing better as your property management company.

Answer the phone. Every time I call nobody answers.

Name

Property Address

Tuesday, July 13, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

You might want to remove my number from your auto text list. You need to be more flexible with your maintenance company.

Please share with us what you feel we could be doing better as your property management company.

Listen to your clients. Understand their frustrations with you and work with them to fix the problem. Instead, you just get rid of the client. Nice!

Name

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On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

No complaints to date

Please share with us what you feel we could be doing better as your property management company.


No complaints to data

Name

Property Address

Valdean

Tuesday, July 13, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

I love that you handle everything and I don't have to worry about my property.

Name

Property Address

Aspen springs

Tuesday, July 20, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

9

In a few short words, please expand on your rating.

Keep up the good work

Please share with us what you feel we could be doing better as your property management company.

Timely start/ shut down of sprinklers to avoid large repairs.

Name

Property Address

12016 s

Tuesday, July 13, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

8

In a few short words, please expand on your rating.

Good customer service. Quick responsive, and good follow-ups. Good tracking system for expenses.

Please share with us what you feel we could be doing better as your property management company.


Expenses that is going to cost greater than \$50 should be communicated proactively to the Owner.

Name

Property Address

Walnut Canyon Lane

Tuesday, July 13, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Easy process, convenient, good customer service. Ivette is great. Fast follow up.

Name

Property Address

Dupont Ave

Wednesday, July 14, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Very responsive and proactive

Please share with us what you feel we could be doing better as your property management company.

In the owner portal it would be great to see the status of any open Owner Inquires submitted

Name

Property Address

1679/1681 E